

Dear Parent / Carer,

We just wanted to update you with the issues we are currently facing with food supplies which may result in last minute menu changes – We will of course do our best to make sure this is the last option.

There has been a lot of information in the media over the last few weeks concerning shortages in the supply chain systems in the UK which are particularly acute in the food and beverage sector. At Elior our supply chain is facing similar challenges along with the entire sector.

Our suppliers are witnessing:

- A nationwide shortage of drivers, hauliers, warehouse and production staff
- Higher than usual levels of staff absence, due to self-isolation or other sickness
- Volumes concentrating into a smaller number of distributors
- A shortage of products in some specific categories

We have built a very robust supply chain over the years with excellent supplier relationships, many of which have been with us for many years. Unfortunately, even with all the focus of the Elior procurement team and our suppliers on maintaining continuity of supply, we are occasionally experiencing delayed deliveries and shortages in product ranges, particularly finished retail goods such as soft drinks, confectionary and crisps and food packaging.

Where we have issues, we have taken pragmatic decisions regarding product ranges, ordering patterns and stock holdings at site to ensure we prioritize continuity of service for you.

Our procurement team have put in place plans with suppliers to smooth supply and help them optimise deliveries. This may result in different ordering and delivery patterns and whilst we are focused on maintaining the wide range of products available to us, when we anticipate a shortage, our focus will be on maintaining a largely uninterrupted supply of core products and services to all our sectors.



We know from our data that the majority of our outlets are experiencing little or no impact at all but for those sites that have experienced a late delivery or had out of stock items we can assure you we're working very hard to solve these specific issues with our supply partners.

Thank you for your understanding

Kind Regards

Jody Munn

Operations Manager